

Product Datasheet **LIVE**



When content and technology just won't solve a difficult situation or the subject matter surpasses an HR team's experience, access to credentialed HR professionals is an essential component of a strong people risk management strategy.

ThinkHR's Live team provides the lifeline, expertise, and guidance business leaders need to minimize the people risks associated with employment law, safety, healthcare, and compliance.

Live Features



Experienced

Easy and immediate access to SPHR and PHR certified Live Advisors averaging 18 years knowledge, including in the trenches experience.



Accessible

Accessible by phone, electronic submission, and ThinkHR's mobile app. Available 11 hours every business day to cover all US time zones.



Subject Matter Experts

In excess of 100,000 questions addressed each year across a wide range of topics including:

- ✔ Discrimination, EEO, ADA
- ✔ Employee Relations
- ✔ Performance Management
- ✔ Policies and Procedures
- ✔ Recruiting and Hiring
- ✔ Conflict Resolution
- ✔ Terminations
- ✔ Leaves of Absence-FMLA, PDL, USERRA
- ✔ Wage and Hour, Worker Classification
- ✔ Workers' Compensation
- ✔ General Benefits Compliance
- ✔ COBRA, ERISA, HIPAA, ACA
- ✔ Workplace Safety
- ✔ Unlawful Harassment